

Terms & Conditions

Costs:

- The walk costs € 12.50 per person (incl. 21% VAT). For groups up to 4 people the starting price is € 50, -.
- The walk can be booked daily.
- It is **absolutely** not possible to pay our guides for the walk.
- Payment is prepaid by iDeal, PayPal or credit card.
- Payment by invoice is only possible if requested at the time of booking.
- The invoice will be sent to you by email, no later than 14 days after the walk.
- If cancelled by the customer, no refund is possible.
- A tip is appreciated by our guides. How much you want to give is completely up to you and separate from the payment for the walk.

Route:

- Departure point of the walk is Café Dwaze Zaken at the Prince Hendrikkade 50. and concludes at the Brewery De Prael at the Oudezijds Armsteeg 26
- The walk takes about 90 minutes.
Our guides each have their own story, which means that the time and route can vary.

Other information:

- For groups over 14 people, we divide the group across multiple guides. We would ask you to arrange this yourselves in advance of the walk.
- The contact's mobile phone number will be passed on to the guide, so that they can reach you in case of a problem on the day of the walk itself.
- Without contact, the guide will wait for a maximum of 15 minutes after the scheduled time of departure.
- Café Dwaze zaken is a commercial enterprise. Inside consumption is obligatory. Visit <http://www.dwazezaken.nl/en/>
- The Prael is a social organization that provides support to individuals who are finding it difficult to return to the work place. Visit http://deprael.nl/en_GB/homepage/ for more information.
- Amsterdam Underground and its guides are not liable for accidents, damage, theft and/or loss of your property.